



21 August 2026

To Whom It May Concern,

Re: Supporting Statement for Variation of Condition (Operating Hours) at Unit 21, Victoria Gardens, RH15 9NB

I have written the following letter to formally support our current application to extend the permitted operating hours at our premises. The current restrictions, which prohibit operations between 19:00 and 07:00, as well as restrictions for weekend operating, are having a severe and unsustainable impact on our business.

A significant portion of our business involves the installation, rectification, and dismantling of exhibition stands. The events industry operates on extremely strict schedules, with venues dictating rigid access windows. We are routinely allocated specific installation and dismantle slots, most commonly between 07:00–08:00 and 17:00–18:00. Venues grant zero flexibility on these timings; we cannot access the site early, and we must have completed our work and vacated the premises by the end of the allocated slot.

Before the current restrictions were in place, our crew would arrive at Unit 21 at approximately 05:00. This allowed adequate time to start the vehicles, depart the site, and travel to London in time to meet a tight 07:00 venue slot.

Under the current 07:00 start-time restriction, it is geographically impossible to leave our unit and reach a London venue by 07:00. To work around this and retain our clients, we have been forced to adopt a highly inefficient and costly logistical workaround, which carries the following negative implications:

Forced Off-Site Staging: To ensure our vehicles and goods remain safe, insured, and ready for early morning access, our crew must load the vehicles the evening before and drive to a secure, off-site parking location closer to the venue.

Security Risks for High-Value Freight: In addition to exhibition stands, we regularly transport high-value art and freight shipments. If our crew completes a job at 17:00 but traffic delays their return past the 19:00 evening curfew, we cannot access our own premises. We are once again forced to urgently book and pay for commercial secure parking overnight just to ensure these highly valuable client goods remain safe and compliant with our insurance policies.

Severe Financial Impact: These workarounds incur substantial additional costs, often exceeding £350.00 per job. We are continually forced to pay for commercial secure parking and overnight hotel accommodation for our crew members.

Lost Productivity: A London job that should take a single morning (leaving the unit at 05:00 and returning by 12:00) now absorbs an additional half-day of our staff's time. The hours spent relocating vehicles to off-site parking the night before is lost time that could otherwise be used to generate revenue within the business.

Loss of Competitiveness: The compounded effect of forced overnight stays, expensive parking fees, and lost man-hours significantly diminishes our profit margins per job. This directly damages our ability to remain competitive against other businesses in our industry.

In short, the current restricted operating hours fundamentally conflict with the realities of the exhibition and freight industry. We kindly request that the Council considers the severe economic constraints these hours place on a local business and approves our application to vary the operating times so that we may operate viably.

