

Stefan Galyas

From: [REDACTED]
Sent: 02 March 2026 15:42
To: Stefan Galyas
Subject: Application No. DM/26/0274 McDonalds

[REDACTED]
Application No. DM/26/0274 McDonalds

Dear Mr Galyas

We are writing to you in relation to to the above planning application submitted by McDonalds to adjust their opening hours.

we thoroughly object to this proposal in the strongest terms. There are several reasons for my objections and these are as follows:-

- i) Longer opening hours will undoubtedly lead to an even greater increase in Mcdonalds litter being strewn around the NCP car park which also ends up blowing into my front garden. There is already a marked increase in rats in the adjoined NCP car park (and no doubt on the McDonalds property) which we regularly see scurrying around the bins and undergrowth at various times of day. I am sure you are aware of the health risks and hazards associated with them. The bins are more often than not full and a section of the McDonalds clientèle see no harm in sitting in their cars depositing discarded wrappings out of the windows. McDonalds seem to do very little to prevent this or clean up afterwards. An extension in hours will only make this worse.
- ii) The overriding issue for us is the anti social behaviour that McDonalds attracts late at night. We would rather it ceased trading at 22:00. Drivers donutting around the roundabout is a regular occurrence as are vehicles meeting in the NCP car park. Once there they like to sound their horns at each other, rev their engines and play loud music up to and beyond 23:00. The draw for them is McDonalds and this activity tales off after it shuts. I have in the past had to go across and respectfully remind them that this is a residential area and ask them to quieten down. This has resulted in me being threatened. I have in the past spoken to Sussex Police re this. However, it isn't a 999 priority and I have quite frankly given up on waiting 25 minutes to speak to someone on the non-emergency number. As you are aware the police station in Burgess Hill isn't 24/7 and does not have a response role. The allowing of trading up to midnight would exacerbate this problem, increasing the disturbances and have a negative impact on our family's quality of life & well being.
- iii) Impact on ourselves and neighbours - as well as the points listed above we were on the point of contacting the council in relation to the current conditions in place. Our family are disturbed most weekends at 07:00 by the McDonalds delivery HGV. The noise that is made by its arrival and unloading consistently wakes us up on a Saturday and Sunday morning. We were under the impression that the store didn't open until 08:00 and when the original conditions for the fast food restaurant were agreed there was to be no deliveries before 09:00 at weekends. No Doubt an increase in hours will lead to the need for more earlier deliveries, more noise and pollution. We do

not think we are asking too much to be allowed a period of time free from disturbance created by this McDonalds.

iv) Health - This McDonalds, as you are aware, is situated very close to the entrance of the Burgess Hill Academy. We see plenty of children purchasing food from McDonalds from 08:00. This is of course their right. However, when child obesity is a real issue in today's society, allowing them a greater time frame to purchase and consume fast food before school cannot be in their or the public's best interest.

Finally we would just like to add the following. When the road network at this location was redesigned the light controlled pedestrian crossing to waitrose was moved down towards the roundabout at Queen Elizabeth Avenue. This, along with the road redesign (traffic lights replacing the roundabout below the railway station) has led to real congestion in the town centre. There is often traffic chaos at McDonalds with people blocking the roundabout resulting in people losing their patience and sounding their horns. The only reason to have moved the crossing that I can think of is to facilitate people who cross being closer to McDonalds, possibly planning ahead to the town redevelopment. We believe this is one of the most profitable McDonalds in Sussex. They already trade for 16 hours a day and to increase this to facilitate profit over the quality of life for the residents that live around it, in what is a residential area, would be abhorrent and morally wrong. We fear that 18 hours a day trading will become 24hrs.

Thank you for contacting us with this planning application and we hope you are able to keep us informed of the decision making process and result. We trust and would appreciate that careful consideration of the issues and concerns of ourselves and our neighbours will be taken into account and that residents rights will be treated with a high degree of regard.

Yours Sincerely

