

Developer Services Estimate
For New or Replacement
Supply

DATE: 16/10/2024

NARS: 25857

Customer Name: Marina and John Bullivant

Site Address: 34 Hurst Road, Hassocks, West Sussex, BN6
9NL

Pure knowh₂ow

Estimator: Shelley Randall

Email: Shelley.Randall@southeastwater.co.uk

Telephone Number: 01634 562156

Cost Breakdown

Summary of Works:

The works to be undertaken will be the installation of 1 x 25mm standard household connection for new build coming off a 4" CI water main. To provide a flow rate of 0.27 litres per second and to be fitted with a 15mm meter. We will be installing approx. 6 meterage of communication pipe up to the highway boundary point, traffic management will be 2-way temporary traffic lights for a near side connection. The ebco box and meter will be installed at the highway boundary, please refer to the plan.

Please note in addition to the infrastructure charges referred to below, sewerage infrastructure charges may also be required by your sewage supplier.

Total Payable: £3,312.00

Breakdown of Costs:

Charge	Amount	Payment
Administration Fee	£43.00	On acceptance of this Quotation
Connection Charge	£924.00	On acceptance of this Quotation
Infrastructure Charge	£630.00	On acceptance of this Quotation
Service Pipe Laying Cost	£441.00	On acceptance of this Quotation
Traffic Management	£1,850.00	On acceptance of this Quotation
Meter Costs	£54.00	On acceptance of this Quotation
Subtotal before discount	£3,942.00	
Income offset against	£630.00	Deducted off of Infrastructure
Total payable	£3,312.00	On acceptance of this Quotation

Bank details

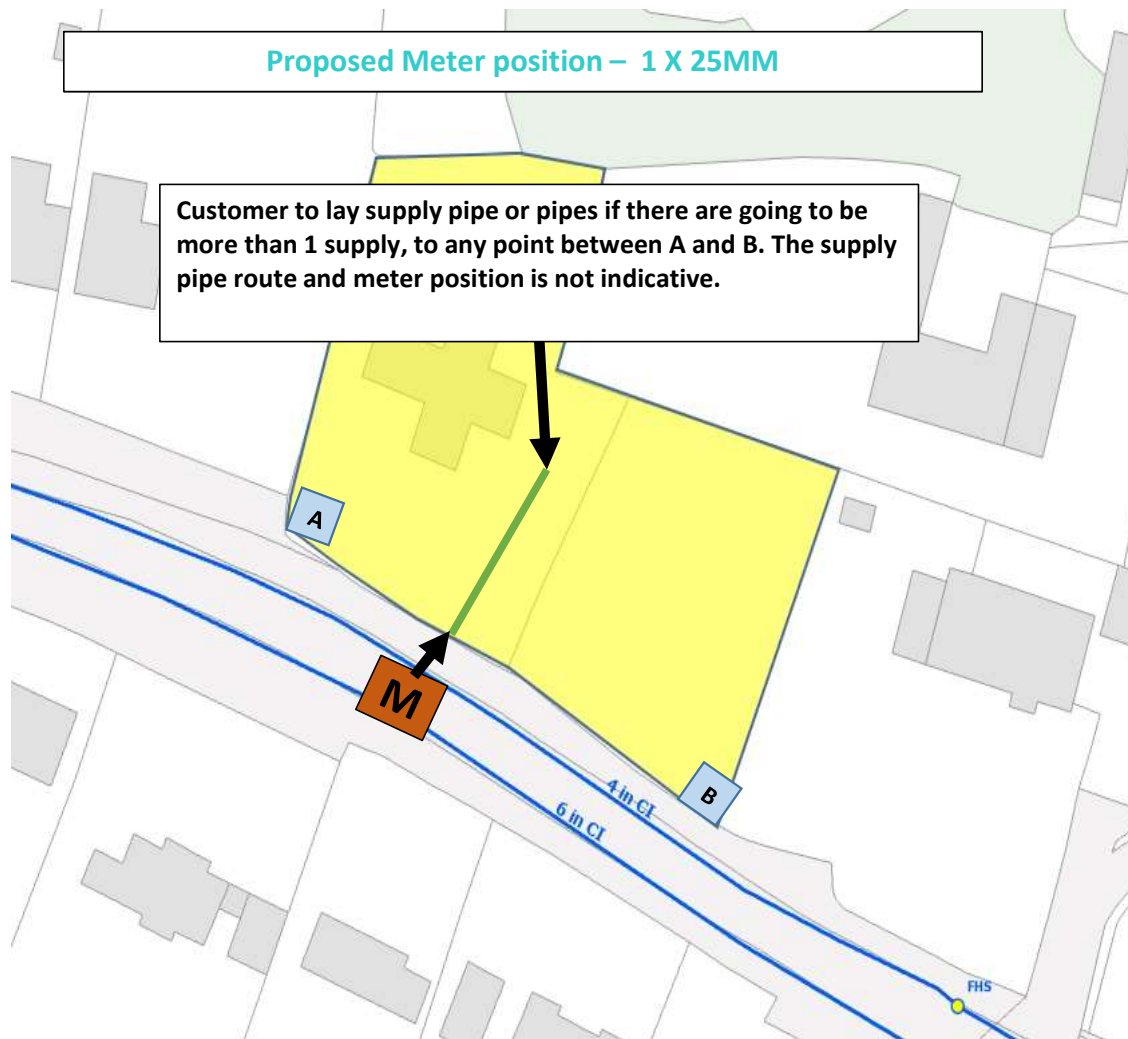
Sort code: 40-11-60
 Account number: 81029940
 44 Bic: HBUKGB4B
 IBAN: GB37HBUK40116081029940

Unique Tax Reference: 17510 66501
 VAT registered number: 522 9437
 Company Registration: 02679874

Account name: South East Water Ltd
 Bank: HSBC Plc, 60 Queen Street, London, EC4N 4TR

For debit card/credit card (excluding American Express) payments please contact our office between 0800-1600 Monday to Friday on 0333 000 0060.

Plan



The position of the water mains shown on this plan should not be relied upon as being precise.

South East Water accept no responsibility in the event of inaccuracy.

For further information about the contents of this plan please contact South East Water LTD.

This plan (or part) may not be reproduced in any form without the permission of South East Water LTD.

South East Water will provide the communication pipe, the pipework from the main to the highway boundary and install a meter as displayed on the above plan. You will need to install a new supply pipe, the pipework from the property to the highway boundary, as shown on the above plan in green. Please note, you will need to appoint a WIAPS approved contractor to undertake the works. The supply pipe/pipes will need to be installed at a minimum depth of 750mm. Please refer to NJUG further guidance.

IF YOU WISH TO PROCEED PLEASE COMPLETE AND RETURN THIS ACCEPTANCE

Please Note: The estimate provided is valid for 3 months from the date of this letter. If the estimate is not accepted and/or the relevant security is not provided within the 3 month period, an updated estimate will be required and further fees may be applicable. Works should be completed within the relevant charging year. Works not completed or ready to be completed within the current charging year will incur further charges, payable before commencement of works. Please refer to our charging document at <https://www.developers.southeastwater.co.uk/help/guidance/our-charges>

Name:.....

Date:.....

Signature:.....

I/We are signing to accept your quotation reference NARS..... I/we agree to the conditions within this estimate and will comply with the Water Supply (Water Fittings) Regulations 1999.

Please note: If a cost review is requested, it will be a minimum of 3 months to produce.

If you are paying by BACS please complete the below:

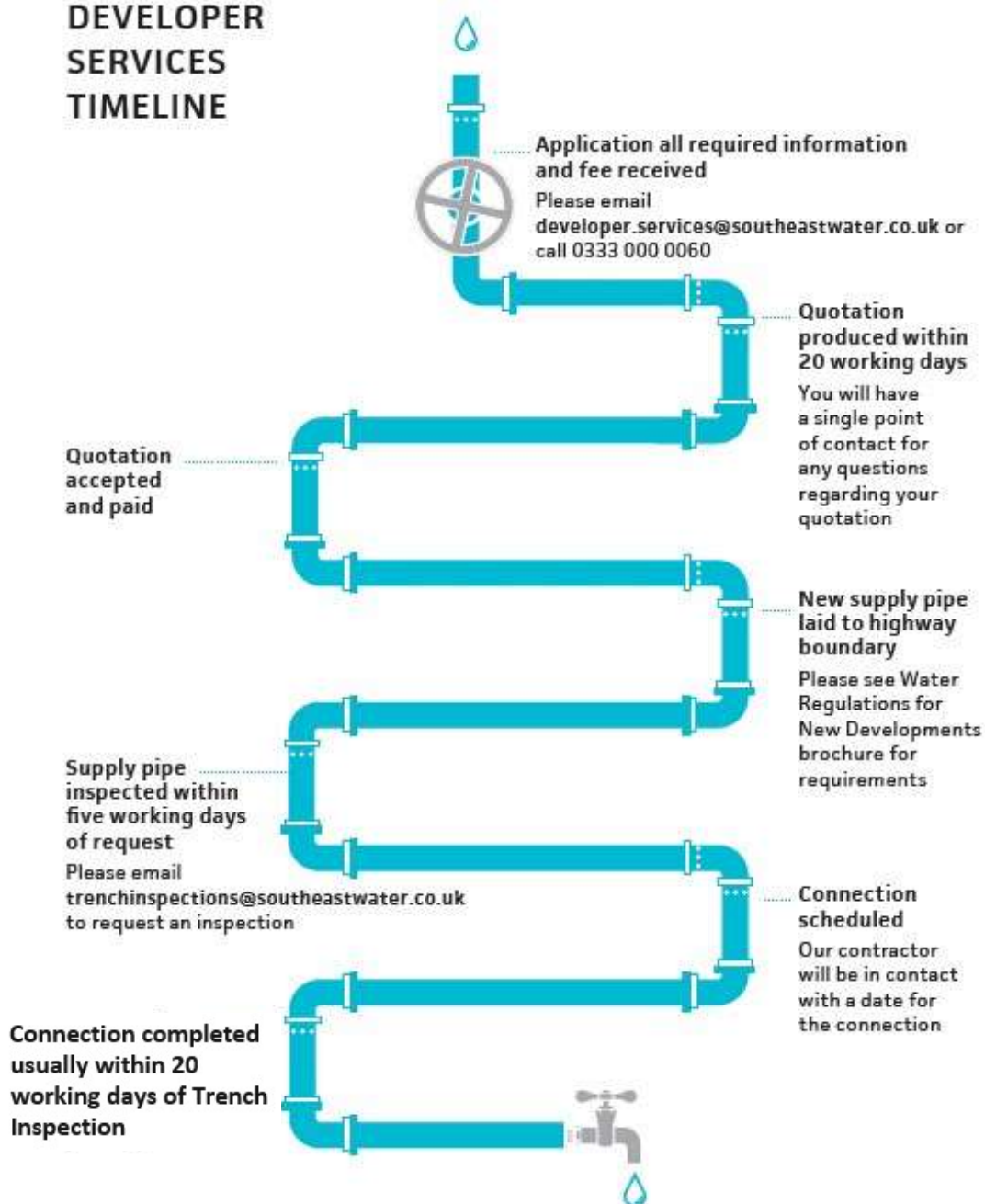
Invoice address for payment:

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Email Address:

What's next?

DEVELOPER SERVICES TIMELINE





The connection

South East Water is responsible for the pipe from the main to the highway boundary. This pipe is called the communication pipe. The above cost is for this connection, the pipe, the meter, any associated traffic management and third party costs. The meter will be installed at the highway boundary of the road our main is located in.

You will be responsible for the installation of the pipe from where the supply is needed up to the highway boundary, where the water mains is located, this is called the supply pipe or service pipe. This is detailed on the above plan.

For more information on the connection please consult our website:

[https://cdn.southeastwater.co.uk/Publications/Our%20charges/SEW_New_Connection_Services_Charging_Arrangements_\(23-24\)_Publication.pdf](https://cdn.southeastwater.co.uk/Publications/Our%20charges/SEW_New_Connection_Services_Charging_Arrangements_(23-24)_Publication.pdf)

What we will look for on the inspection:

- The service pipe is laid at a depth of between 750mm and 1350mm.
- A meter of pipe called the tail is left out of the ground at the highway boundary.
- Where the pipe enters a building it is ducted and insulated using appropriate fittings.
- There is a double check valve (internal stop valve) on your end of the pipe.

Once the quote has been paid and you have carried out the above, you will need to email trenchinspections@southeastwater.co.uk to request the inspection. Please provide the postal address, a contact number and include your reference number which will start NARS in the subject line of the email.

For more information on trench inspections please use our website:

<https://www.developers.southeastwater.co.uk/help/faqs/service-connection-faq>

Once the inspection has passed, the job will be passed over to our delivery partner who will automatically book this connection in. Once a connection date has been arranged they will contact you directly to advise.

The typical time for connection is 20 working days from a successful inspection however if there is any significant traffic management or third party issues the lead time will increase and can take a minimum of 3 months. Below is an example of the scenarios which can increase the lead time for the connection.

Services larger than 50mm

All water pipes which are installed larger than a 50mm pipe, require chlorinating and testing before SEW can undertake the connection works. All certificates will need to be sent into developer.services@southeastwater.co.uk for approval. Please visit our website for further info:

<https://www.developers.southeastwater.co.uk/help/faqs/technical-faq>

Traffic Management

Road Closures

If a road closure is required there is a minimum wait of 3 months, from the date the trench has passed, before a permit can be granted. This timeframe is set by the local authorities to allow them time to communicate with the public and organise a diversion route for cars, public transport, etc

Land Agents

If land agents charges are required for privately owned land, there is a minimum wait of 3 months before access can be granted. In some cases early access can be agreed, however, the minimum wait is 3 months to ensure we are legally compliant.

Please Note: If you are able to supply your own land agent or seek the required permission to access the private land, confirmation will need to be sent into developer.services@southeastwater.co.uk for confirmation. If SEW do attend and are unable to complete works due to access not granted, all associated penalty, legal, compensations and abortive visit fees will be passed onto the developer/customer.

Environmental

If the environmental team are required due to protected trees, badger sets, bats, door mice, nesting birds, newts etc. within a radius of our working area, there is a minimum wait of 3 months until all licenses/ grants are approved.

Archaeological

If the site is of Archaeological interest or we are working within an Archaeological area, there is a possible wait of 6 – 12 months until all licences are approved and access is granted.

Watercourse Crossing

If there is a crossing required over a river, culvert, etc., there is a minimum wait of 3 months to organise the necessary studies and surveys that are required in order for permission to be granted to cross. To undertake a watercourse crossing a mole will usually be the favourable method in order to make your connection.

Major Road Crossing or Railway Crossing

If we are working within a radius of a railway crossing or we are required to cross a major road/railway, there is a minimum wait of 4 months to receive the necessary approvals. We may be granted early entry, however, in most cases the minimum wait is 4 months.

Please note that once payment has been received should it be necessary for you to cancel the proposed work an administration fee of £42.00 plus costs incurred will be payable.

A standard infrastructure charge of £630.00 is applicable for every new 25mm connection to our network. The standard water infrastructure charge presumes a meter capacity that will supply 1m³ per hour. This fee is used to support reinforcement schemes and ensure the network operates the same as it did prior to the new connection coming on to our network.

Where a connection is larger than 25mm we use the Water UK relevant multiplier to calculate how much infrastructure is required. For more information on how this formula works please consult the Water UK website. South East Water applies an income offset to each infrastructure charge. For a standard connection this equates to £605.00. This will be deducted for the total infrastructure due. Where the supply is greater than 25mm we will use the Water UK relevant multiplier. This method means the same income offset is applied regardless of the flow rate.

Miscellaneous

Administration fee and Third Party charges

Third party costs such as traffic management or Land agent fees are identified at the point of survey and include fixed costs where possible. Please note these costs are subject to the agreement of the third party. For further details regarding third party costs please refer to our charging document.

[https://cdn.southeastwater.co.uk/Publications/Our%20charges/SEW_New_Connection_Services_Charging_Arrangements_\(23-24\)_Publication.pdf](https://cdn.southeastwater.co.uk/Publications/Our%20charges/SEW_New_Connection_Services_Charging_Arrangements_(23-24)_Publication.pdf)

The Water Supply (Water Fittings) Regulations 1999

IMPORTANT NOTE: Please refer to our notification information enclosed which is based on requirements as laid out in The Water Supply (Water Fittings) Regulations 1999 (The Regulations) whereby you are legally obliged to notify the Company of new plumbing installations 10 working days prior to the commencement of the work.

Internal plumbing must comply with The Regulations before the meter is connected and water is allowed to flow. South East Water may inspect your plumbing installation and withhold the supply of water should contraventions be found. The Water Regulations Department recommend the use of a WIAPS approved plumber who has proven his/her knowledge of The Regulations. South East Water also offer an advisory service whereby we could review installation plans to eliminate potential problems

SAFETY

The new service will contain non-conductive materials and consequently must not be used for electricity earthing purposes.

Although not approved by the Company, it has sometimes in the past been the practise on existing properties for the electrical system to be earthed to the water pipe. I mention this as a matter of courtesy and suggest that you contact your electrical contractor or the Electricity Board for advice.

CONNECTION

The Company's standard domestic service pipe is 25mm diameter. However, in order to ensure an adequate flow for your domestic needs the connection and service pipe have been designed with a flow capacity of 1m³/hour.

It is the Company's intention to ensure that all work undertaken is completed to the reasonable satisfaction of the customer. Where there is any aspect of the work or charges which is not satisfactory, once the work has been completed please forward your concerns in writing to the Company to enable a full review to take place. In the event that this review does not address your concerns satisfactorily, you will be able to refer the matter to the Director General of Water Services who has powers under the Water Industry Act 1991 to determine a solution to the matter.

Contact Us

South East Water
Rocfort Road
Snodland
Kent
ME6 5AH

Developer.services@southeastwater.co.uk

0333 000 00 60

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