

Comments relating to :

DM/25/2796 | Discharge of planning condition 5 relating to planning reference DM/23/0504. | Crawley Down Garage Snow Hill Crawley Down West Sussex

1. Application Form

Under “Site Visit” – “can the site be seen from a public road”

The “No” box has been ticked and this is incorrect. It should read “Yes”

2. Covering Letter

This letter states “Please find enclosed our formal NMP document, which outlines the operational procedures and mitigation **measures in place** to manage noise arising from vehicle alarms at the site.”

This suggests that the key measures listed have been implemented and are being carried out.

The key measures listed are :

- Vehicles remaining unlocked during daytime hours to minimise alarm triggers.
- Designated unloading zone positioned away from residential boundaries
- Locked vehicles overnight with a contracted 24/7 security response service.
- Incident logging and monthly reviews to monitor and adjust mitigation.
- Resident liaison contact for feedback and concerns.

The letter says “key measures **include**”. What are the other key measures?

Firstly, I am understandably sceptical as to whether the vehicles are going to be unlocked and then locked for daytime and night time every day.

Secondly, I would be interested to view the siting of the unloading zone which is now apparently positioned away from residents. Thirdly, neither I nor my neighbours have been contacted with regard to a 24/7 security response service. Fourthly, we would like to have the facility to provide input for the incident logging and be kept advised with regard to the monthly reviews. Fifthly, again, neither I nor my neighbours have been contacted with regard to a “resident liaison contact” for feedback and concerns.

At the time of writing, car alarms are still a problem.

3. The Noise Management Plan

Site Operations Overview

The operating hours as shown in the NMP quote *No Public Operations on Sundays* . I am not clear what the applicant means by “public” operations but the Conditions state clearly “**No Site Operation**”. Furthermore this restriction also applies to Bank Holidays and this has been omitted from their report.

The Conditions state : The hours of operation (Including collections and deliveries) of the site shall be limited to :

07:00 to 19:00 Monday to Saturday only

No site operation on Sundays or Bank Holidays

No work shall be carried out on site outside of these hours

They should be reminded of the Conditions and the NMP corrected.

Under “Noise Sources Identified” Vehicle Alarms are categorised as “infrequent”. This is incorrect and should be changed to “frequent”. They are random, but not infrequent. I have known various alarms to be going off for most of a day.

Condition 5 should not be discharged until the above issues are corrected/addressed and residents have been provided with :

24/7 security contact

E mail, daytime contact number and name of individual

Thank you.

