
ALDI STORES LTD
HAYWARDS HEATH, PERRYMOUNT ROAD
DELIVERY MANAGEMENT PLAN
3ND JULY 2026

1.0 INTRODUCTION

- 1.1 Connect Consultants Limited is a firm of transport planning and highway design consultants that have been instructed by Aldi Stores Limited to produce a delivery management plan (DMP) for the above site.
- 1.2 Planning permission was granted by Mid Sussex District Council (LPA reference DM/24/3077) on 23rd February 2026 for the erection of a new Aldi foodstore.

2.0 DELIVERY AND SERVICES PLAN STATUS

- 2.1 Condition 8 of planning permission DM/24/3077 is extracted as follows:-

8. Prior to the first occupation of the new food store a noise management plan, also known as the delivery management plan, for the reduction and control of noise during deliveries, loading and unloading activities has been submitted in writing and be approved by the LPA. The noise management plan as approved shall be implemented and maintained for the duration of the development hereby permitted.

Reason: To safeguard the amenities of the occupiers of neighbouring properties and to accord with policies DP26 and DP29 of the Mid Sussex District Plan 2014-2031.

- 2.2 This delivery management plan has been produced to discharge condition 8.

3.0 DELIVERY MANAGEMENT OBJECTIVE

- 3.1 The objective of the delivery and servicing plan is to ensure that delivery and servicing operations, including waste collection, are undertaken safely, with the minimal amount of intrusive noise. This includes preventing adverse disruption to the public, including local residents, store customers and users of the highway.

4.0 ALDI DELIVERY OPERATIONS

- 4.1 An Aldi store typically receives three to four HGV deliveries per day using articulated lorries up to 16.5m long or rigid vehicles up to 12m long. Two or three articulated HGV deliveries per day come from Aldi's Regional Distribution Centre (RDC) and there is one delivery per day of milk by a local supplier, usually using a medium sized goods vehicle.
- 4.2 Daily deliveries of milk, bread and morning fresh produce are received prior to, or as early as possible after, the store opening in the morning, and are delivered by one Aldi HGV and one milk delivery vehicle.
- 4.3 In addition to goods deliveries, each store has 1-2 collections of General Waste and Animal By-products per week. Aldi stores also have a cardboard bailer within the warehouse, and all cardboard packaging is bailed. Together with any plastics as required for recycling, this is then back loaded to the RDC with each Aldi HGV.

- 4.4 Aldi operate a closely managed servicing arrangement for each of its stores. The Aldi articulated service vehicle is able to carry frozen, chilled and mixed goods assembled at Aldi's RDC, enabling the potential to reduce journeys and vehicle kilometres compared to separate deliveries, thus providing an efficient servicing regime.
- 4.5 Aldi operates its own fleet of dedicated vehicles and drivers.
- 4.6 The Aldi store warehouse has been designed as a result of years of experience to hold enough stock to prevent unnecessary deliveries, but is also of efficient size to ensure the freshest possible products and to prevent over-stocking. The efficient stock holding in their stores further reduces the need for multiple daily deliveries.
- 4.7 The store will be constructed with a sheltered canopy and dock leveller which means products can be unloaded directly from the delivery vehicle to the warehouse without any external activity, such as forklift trucks, scissor lifts or cages, and in less than half the time were these facilities not provided. The usual time for unloading an Aldi HGV is 30 - 60 minutes.
- 4.8 During unloading, the back of the vehicle body is at the shop floor level, enabling the driver to wheel pre-packed pallets directly from the HGV to the dedicated storage area within the store. The delivery system is extremely efficient.
- 4.9 All Aldi vehicles are equipped with Audible Warning Systems enabling the driver and customers to be aware of the reversing vehicle. The Audible Warning Systems will be disabled where this would cause an unacceptable noise nuisance.

5.0 ALDI SERVICE VEHICLE TIME PERIODS

- 5.1 Condition 7 specifies the store delivery hours as below.
 - 0600-2300 hours Monday to Saturday
 - 0800-2100 hours Sunday
- 5.2 The store delivery hours will in accordance with condition 7.
- 5.3 More generally, Aldi need to operate a supermarket in which fresh produce is delivered to the store and available to customers prior to, or as soon as possible after, store opening in the morning. Aldi staff perform multiple functions, including facilitating deliveries, operating the tills, and replenishing the stock within the store. It is therefore important that staff are available to receive deliveries before having to undertake their other duties, and for the store to be stocked with fresh produce before opening.
- 5.4 The articulated delivery vehicles will require approximately 30-60 minutes to load / unload and so deliveries will be scheduled to not occur at the same time, utilising a servicing booking system where necessary.

6.0 MANAGEMENT OF NOISE

- 6.1 Reasonable steps will be undertaken to minimise unnecessary noise during delivery operations which this would cause a nuisance, and give staff an understanding of the issues that surround noise and delivery restrictions.
- 6.2 Aldi vehicles manoeuvre to align with the sheltered canopy and dock leveller which means products can be unloaded without any external activity, such as forklift trucks, scissor lifts or cages.

6.3 The following general tips for staff also apply: -

During Arrival / Departure

- Drivers make final approach to store minimising unnecessary noise.
- Turn audible reversing beepers off if possible.
- If access to the delivery area is restricted, park, switch off engine, radio and headlights and contact the store, do not use horn.
- When reaching the store delivery area, switch off vehicle engine and refrigeration unit.
- Close driver's door quietly, do not slam.
- Engage gears quietly and keep engine revs to a minimum.
- Accelerate gently until fully away from the store.

Unloading / Re-loading

- Generally try to make as little noise as possible.
- Switch off engine and refrigeration unit once vehicle is in unloading position.
- Move tailgates carefully.
- Try to keep noise from conservations to a minimum.
- Unload and re-load as quietly as reasonably possible with no banging.
- Not move goods pallets or roll cages in the open areas.
- Ensure turnaround times are as quick as possible.

7.0 SERVICE VEHICLE MANOEUVRES

- 7.1 The dedicated servicing area is located on the eastern side of the site, broadly centrally within the site.
- 7.2 The site layout has been assessed for manoeuvres based on the likely delivery vehicle intended to service the stores. It has been assessed using the FTA 16.5m design articulated vehicle.
- 7.3 The track plots show that the service route into the site, from Perrymount Road and within the service area is satisfactory and that service vehicles are able to manoeuvre within the site, enabling service vehicles to arrive and depart in a forward gear.

8.0 SERVICE ROUTE

- 8.1 The Aldi will be serviced using articulated lorries up to 16.5m long or rigid vehicles up to 12m long.
- 8.2 All delivery HGVs will access the site from Perrymount Road and their main route is anticipated to be to and from the south.
- 8.3 However, the route might vary if delivery vehicles elect to multi-drop, if there are traffic delays or vehicles elect to use a different route.

9.0 REVIEW

- 9.1 The site will be operated in accordance with the approved delivery management plan from the first day of store opening and for the lifetime of the development.
- 9.2 Should it be felt that the objectives of the delivery and servicing plan are not being met, a review will be undertaken to investigate potential alterations to the delivery procedure.
- 9.3 The Aldi store manager will be responsible for the implementation and monitoring of the plan, as well as responsible for organising any review.