

**From:** planninginfo@midsussex.gov.uk  
**Sent:** 26 July 2026 17:21  
**To:** Jessica Szollosi  
**Subject:** Mid Sussex DC - Online Register - Comments for Planning Application DM/26/1235

## Comments summary

Dear Sir/Madam,

Planning Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 26/07/2026 5:21 PM.

### Application Summary

|               |                                                                                                      |
|---------------|------------------------------------------------------------------------------------------------------|
| Address:      | Franklands Village Store Franklands Village Haywards Heath West Sussex RH16 3RA                      |
| Proposal:     | Retrospective application for siting an InPost Parcel Locker. (Updated plans received on 29/06/2026) |
| Case Officer: | Jessica Szollosi                                                                                     |

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### Customer Details

|          |                                      |
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| Address: | 15 Franklands Village Haywards Heath |
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### Comments Details

|                 |                                              |
|-----------------|----------------------------------------------|
| Commenter Type: | Neighbour or general public                  |
| Stance:         | Customer objects to the Planning Application |

Reasons for comment:

|           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
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| Comments: | <p>Dear Planning Officer,</p> <p>We wish to submit the following additional comments in response to the amended retrospective planning application.</p> <p>The amended proposal does not address the principal planning issues that have been raised by local residents.</p> <p>Our objection has never been about the precise position of the lockers, but about their presence in this location. The lockers remain prominently positioned within a designated conservation area, where development should preserve or enhance the area's special architectural and historic character. The amended proposal does nothing to reduce their visual impact or their effect on the character and appearance of the conservation area.</p> <p>Policy DP35 of the Mid Sussex District Plan requires development within conservation areas to conserve or enhance their special character and appearance. Likewise, the National Planning Policy Framework requires great weight to be given to conserving heritage assets and ensuring</p> |
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that development preserves or enhances the significance of conservation areas. In our opinion, this proposal fails to meet those objectives.

We have been unable to identify any other InPost locker installation within Haywards Heath that is located in a residential conservation area. The existing InPost lockers are situated on commercial premises or within commercial locations where they are more appropriately sited. This demonstrates that suitable alternative locations are available and raises the question of why this particular residential conservation area has been selected.

The proposal also continues to generate additional vehicle movements, pedestrian activity and associated noise immediately outside neighbouring homes. These impacts remain unchanged by the amended application.

The fact that this is a retrospective application should not lessen the requirement for the proposal to comply fully with planning policy, nor diminish the importance of protecting the character and appearance of this conservation area.

The purpose of designating Franklands Village as a conservation area is to safeguard its distinctive historic character. Introducing prominent commercial parcel lockers in such a location is inconsistent with that objective, particularly when more suitable commercial sites are available elsewhere in Haywards Heath.

Granting retrospective permission in these circumstances would, in our view, set an unfortunate precedent for the introduction of commercial infrastructure within residential conservation areas, undermining the purpose of the conservation area designation and its role in protecting the character and appearance of historic buildings and their surroundings.

We respectfully request that the Local Planning Authority gives full weight to the impact on the conservation area, the amenity of neighbouring residents, and the availability of more appropriate commercial locations when determining this application. For these reasons, we ask that the application be refused.

Yours faithfully,

[Redacted Signature]

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Kind regards