

Smash Padel at Haywards Heath Rugby Club

Noise Management Plan – March 2025

INTRODUCTION

As operator of the padel facility at Haywards Heath Rugby Football Club at Whitemans Green, Smash Padel Mid Sussex acknowledge the need to ensure that the premises do not generate excessive noise disturbance.

The Padel Club will consist of three fully covered padel tennis courts situated next to the newly developed Clubhouse for Haywards Heath RFC And Whitemans Green Sports Club. The padel courts are surrounded on all sides by rugby pitches and open land dedicated to sport. The closest residential property is in excess of 120 meters from the courts. The Lawn Tennis Association (the governing body of Padel Tennis in the UK) has concluded that to ensure the least noise disturbance possible to residential neighbours, courts should not be built closer than 30 meters from the nearest house.

In addition, the plans submitted for the planning consent and approved by MSDC include the erection of a 2m high acoustic fence on the Southern boundary of the development.

The purpose of this Noise Management Plan is to detail the procedures we aim to adopt to ensure, as far as possible, the minimisation of disturbance to neighbouring residents and users of the Whitemans Green recreational space by activities in and around the padel courts.

Our aim is to adopt reasonably practicable options to ensure noise control. In pursuing this objective, we will seek to achieve a balance of needs between patrons and residents by ensuring social activity is not adversely impacted whilst controlling potential adverse noise effects.

With the Noise Management Plan, we have the following in place:

- Robust policies and procedures ensuring the operating times as set out in the planning consent are strictly adhered to.
- On site manager who can act as a liaison for any queries the local community may have.
- An ongoing review to ensure that existing procedures and controls remain adequate.

DEFINITIONS AND CONDITIONS

Operators

The operators are:

Padeltastic Limited, trading as Smash Padel.

Premises

The premises are:

Smash Padel Mid Sussex, Whitemans Green Sports Club, Whitemans Green,
Cuckfield, West Sussex,
RH17 5HX

Opening Times

The padel courts opening times are every day between 07:00 - 22:00

MSDC Planning Conditions DM/24/0832

Prior to the development hereby permitted being occupied and used, a Noise Management Plan shall be submitted to and approved in writing by the Local Planning Authority. The Noise Management Plan shall then be implemented as approved. The Noise Management Plan should require that all external windows and doors of the premises must remain closed, except for necessary access or egress, whenever regulated entertainment activities are taking place on the premises.

MSDC Lease Conditions

Smash Padel will be operating under a formal operating agreement with HHRFC and therefore will be bound by the lease between MSDC and HHRFC. MSDC, as landlord, has placed a requirement to prevent late night noise and placed a prohibition on Nuisance as follows:

1.10 Without prejudice to any other provisions of this Lease the Tenant must use its best endeavours to prevent noise from activities conducted on the Premises exceeding 40 db(A) as measured at the boundary of the Premises between the hours of 11.00 p.m. and 7.00 a.m. on any day and 50 db(A) at any other time.

4.11.1 Nuisance

The Tenant must not do anything on the Premises or allow anything to remain upon the Premises that may be or become or cause a nuisance or an annoyance disturbance inconvenience injury or damage to the Landlord or his tenants or the owners or occupiers of any adjoining property of the Landlord or any other property adjacent or neighboring the Premises.

NOISE MANAGEMENT PLAN – KEY ELEMENTS

The key elements of the Noise Management Plan are:

- To limit the impact to neighbouring residents
- To satisfy Mid Sussex District Council as to compliance
- To identify the range of potential noise sources relating to the premises
- A detailed list of steps taken to reduce noise pollution
- A complaint monitoring system

SOURCES OF NOISE AND THEIR MANAGEMENT

The sources of noise and their management are set out below.

Padel Centre	
Hours.	Limit the hours of operation in accordance with the planning consent and lease provisions.
Volume.	To limit the sound levels in the Centre to an appropriate level. Acoustic fence to be erected on the Southern boundary of the site.
Doors and Windows	There are no internal areas effectively within the padel courts. Our customers will be using the HHRFC Clubhouse and they will be informed of the noise regulations and policy of the club. The separate noise management plan already submitted by HHRFC for the Clubhouse will be the appropriate plan for our customers using the Clubhouse.

Outside Areas (including the balcony)	
Music:	Any music in outside areas will be kept to an acceptable level and on specific occasions at a reasonable hour within the terms of the existing permission
Hours:	To limit the use of outside areas to 10.00pm.
Location of external seating and furniture:	External furniture and seating for spectators will be restricted to the designated areas to the South of the HHRFC Clubhouse.
Tables and chairs	The balcony floor, which may be a viewing platform for spectators is decked with composite Ecodek which will have the effect of limiting the noise from any tables and chairs being moved. There is currently limited furniture on the Balcony to allow primarily standing room only.
Supervisory checks:	All outside areas will be subject to regular checks to ensure that patrons are not generating excessive noise.

Use of signs:	Signs will be placed at the exit to outside areas to remind patrons to behave properly and avoid excessive noise when leaving.
Public address systems	There will be no public address or similar systems in outside areas unless specifically authorized or under a Temporary Events Notice.

Deliveries and collections

Times of day	Deliveries and collections will normally take place between 08:00 and 18:00 hours
Days of week	Deliveries and collections will normally be restricted to Monday to Friday only and not on Public Holidays.

Refuse and recycling bins, bottles and stores, barrels

General Noise	We will encourage staff to follow good working practices and avoid taking out waste outside core operating hours.
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Customers and Car Parks

Leaving customers	We will request all customers to respect our neighbours and leave quietly. We will have signage next to the courts and near to the Clubhouse exits
Smoking outside the Clubhouse	Smokers will be encouraged to smoke in designated areas to cause the least impact to other users. We will also discourage large groups of smokers from congregating outside by regular inspection of the outside areas.

Noise Complaints

Policy	Through this policy we aim to be open and transparent in our approach to noise management with neighbouring residents, our staff and our members.
Incident Log	We will record and respond to any noise issues that may arise. These will be fully recorded in an incident log recording the date, time, name, cause and action taken. All noise complaints will be referred to the Clubhouse General Manager or/and Padel Head Coach for consideration as a priority and if necessary escalated to senior management.
Liaison	We will liaise with neighbours in advance of special events which might have greater potential for disturbance.
Contact Details	Contact details will be prominently displayed to allow any issues to be addressed directly to staff working at the padel facility.

Review of the Noise Management Plan

This Noise Management Plan will be regularly reviewed and updated. This will include review:

- On the identification of an existing un-assessed noise source.
- Prior to launching new entertainment / event at the padel courts
- Following a valid complaint.
- When current monitoring procedures identify that the existing procedures and controls are inadequate.

Smash Padel on behalf of HHRFC – March 2025