

From: Hardy, Gemma <Gemma.Hardy@nationaltrust.org.uk>
Sent: 23 July 2025 20:29:43 UTC+01:00
To: "Katherine Williams" <katherine.williams@midsussex.gov.uk>
Subject: FW: DM/25/1264 and 1265 Standen House
Attachments: Annex 6 Biomass air and fuel quality - Standen.pdf, Standen - Biomass Maintenance Schedule.pdf

Hi Katherine,

Please see attached and below email chain with Nick confirming that the attached show the detail he's requesting as part of the conditions. I hope these are acceptable to be submitted in advance of the deadline.

Best wishes,
Gem

Sensitivity: General

From: Nicholas Bennett <Nicholas.Bennett@midsussex.gov.uk>
Sent: 23 July 2025 17:48
To: Hardy, Gemma <Gemma.Hardy@nationaltrust.org.uk>
Subject: RE: DM/25/1264 and 1265 Standen House

Gem

These are excellent thank you, I confirm that they are acceptable.

Nick
Nick Bennett – S.E.H.O. | [Environmental Protection](#) | [Mid Sussex District Council](#) | 01444 477262

From: Hardy, Gemma <Gemma.Hardy@nationaltrust.org.uk>
Sent: 23 July 2025 17:24
To: Nicholas Bennett <Nicholas.Bennett@midsussex.gov.uk>
Subject: RE: DM/25/1264 and 1265 Standen House

Hi Nick,

Thank you for the clarification. Please see attached the documents reflecting the detail you require.

If you are happy with both of these, I'll formally submit to Katherine to include in the application document pack.

Best wishes,
Gem

Sensitivity: General

From: Nicholas Bennett <Nicholas.Bennett@midsussex.gov.uk>
Sent: 23 July 2025 16:24
To: Hardy, Gemma <Gemma.Hardy@nationaltrust.org.uk>
Subject: RE: DM/25/1264 and 1265 Standen House

Hello Gem

1. Written Guarantee of fuel quality – what would you require from this outside of the details provided by Balcas Energy, our chosen pellet supplier, regarding their fuel quality, so I can target the details you need? Just a written guarantee that you will only use fuels of the specified standard and only from this supplier, unless agreed otherwise in writing.
2. Schedule of Maintenance – what would you require in addition to the Maintenance Schedule provided by Baystar Ltd – e.g. do you also need the regularity of the servicing (yearly)? Yes please, a written commitment to follow the servicing requirements recommended by the manufacturer, or to professionally service annually, whichever is appropriate.

I hope that's clear, let me know if not!

Nick Bennett – S.E.H.O. | [Environmental Protection](#) | [Mid Sussex District Council](#) | 01444 477262

From: Hardy, Gemma <Gemma.Hardy@nationaltrust.org.uk>
Sent: 23 July 2025 16:18
To: Nicholas Bennett <Nicholas.Bennett@midsussex.gov.uk>
Subject: DM/25/1264 and 1265 Standen House

You don't often get email from gemma.hardy@nationaltrust.org.uk. [Learn why this is important](#)

Hi Nick,

I hope you don't mind me emailing you directly regarding the above application at Standen House – I thought it would be easier to clarify over email before circulating the relevant documents through Katherine.

1. Written Guarantee of fuel quality – what would you require from this outside of the details provided by Balcas Energy, our chosen pellet supplier, regarding their fuel quality, so I can target the details you need?
2. Schedule of Maintenance – what would you require in addition to the Maintenance Schedule provided by Baystar Ltd – e.g. do you also need the regularity of the servicing (yearly)?

Many Thanks,
Gem



Gemma Hardy
Renewable Energy Project Manager

National Trust
Polesden Lacey Consultancy Hub
Polesden Lacey, Great Bookham, Leith Hill, Dorking, RH5 6BD
Gemma.hardy@nationaltrust.org.uk
07811698032

-- The National Trust is a registered charity no. 205846. Our registered office is Heelis, Kemble Drive, Swindon, Wiltshire SN2 2NA. The views expressed in this email are personal and may not necessarily reflect those of the National Trust unless explicitly stated otherwise. This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify me immediately. If you are not the intended recipient of this email, you should not copy it for any purpose, or disclose its contents to any other person. Senders and recipients of email should be aware that, under the Data Protection Act 2018, the contents may have to be disclosed. The National Trust has scanned this email for security issues. However the National Trust cannot accept liability for any form of malware that may be in this email and we recommend that you check all emails with an appropriate security tool.

Sensitivity: General

The information contained in this email may be subject to public disclosure under the Freedom of Information Act 2000. Unless the information contained in this email is legally exempt from disclosure, we cannot guarantee that we will not provide the whole or part of this email to a third party making a request for information about the subject matter of this email. This email and any attachments may contain confidential information and is intended only to be seen and used by the named addressees. If you are not the named addressee, any use, disclosure, copying, alteration or forwarding of this email and its attachments is unauthorised. If you have received this email in error please notify the sender immediately by email or by calling +44 (0) 1444 458 166 and remove this email and its attachments from your system. The views expressed within this email and any attachments are not necessarily the views or policies of Mid Sussex District Council. We have taken precautions to minimise the risk of transmitting software viruses, but we advise you to carry out your own virus checks before accessing this email and any attachments. Except where required by law, we shall not be responsible for any damage, loss or liability of any kind suffered in connection with this email and any attachments, or which may result from reliance on the contents of this email and any attachments.

-- The National Trust is a registered charity no. 205846. Our registered office is Heelis, Kemble Drive, Swindon, Wiltshire SN2 2NA. The views expressed in this email are personal and may not necessarily reflect those of the National Trust unless explicitly

stated otherwise. This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify me immediately. If you are not the intended recipient of this email, you should not copy it for any purpose, or disclose its contents to any other person. Senders and recipients of email should be aware that, under the Data Protection Act 2018, the contents may have to be disclosed. The National Trust has scanned this email for security issues. However the National Trust cannot accept liability for any form of malware that may be in this email and we recommend that you check all emails with an appropriate security tool.

The information contained in this email may be subject to public disclosure under the Freedom of Information Act 2000. Unless the information contained in this email is legally exempt from disclosure, we cannot guarantee that we will not provide the whole or part of this email to a third party making a request for information about the subject matter of this email. This email and any attachments may contain confidential information and is intended only to be seen and used by the named addressees. If you are not the named addressee, any use, disclosure, copying, alteration or forwarding of this email and its attachments is unauthorised. If you have received this email in error please notify the sender immediately by email or by calling +44 (0) 1444 458 166 and remove this email and its attachments from your system. The views expressed within this email and any attachments are not necessarily the views or policies of Mid Sussex District Council. We have taken precautions to minimise the risk of transmitting software viruses, but we advise you to carry out your own virus checks before accessing this email and any attachments. Except where required by law, we shall not be responsible for any damage, loss or liability of any kind suffered in connection with this email and any attachments, or which may result from reliance on the contents of this email and any attachments.

-- The National Trust is a registered charity no. 205846. Our registered office is Heelis, Kemble Drive, Swindon, Wiltshire SN2 2NA. The views expressed in this email are personal and may not necessarily reflect those of the National Trust unless explicitly stated otherwise. This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify me immediately. If you are not the intended recipient of this email, you should not copy it for any purpose, or disclose its contents to any other person. Senders and recipients of email should be aware that, under the Data Protection Act 2018, the contents may have to be disclosed. The National Trust has scanned this email for security issues. However the National Trust cannot accept liability for any form of malware that may be in this email and we recommend that you check all emails with an appropriate security tool.