

Our Ref: NARS 26665

18/09/2025

Lawrence Baker Ltd
4 Elm Place
Eynsham
Oxon
OX29 4BD

Dear Jamie Hicks,

Thank you for contacting us about your proposed development at New Care Home, Bolnore Road, Haywards Heath, West Sussex, RH16 4AB.

South East Water have reviewed the soils report you have submitted and are pleased to advise that HPPE pipework will be installed for the mains and can be used for the service connections.

Please Note: South East Water will now deliver all schemes under the NEC4 contract. The estimate provided is valid for three months from the date of this letter. If the estimate is not accepted and/or the relevant security is not provided within the 3 month period, an updated estimate will be required and further fees applicable. Works should be completed within the relevant charging year. Works not completed or ready to be completed within the current charging year will incur further charges, payable before commencement of works. Please refer to our charging document at <https://wholesale.southeastwater.co.uk/about/resources/publications/our-charges/>

The estimate provided has been based on the following assumptions:

Environmental/archeologically studies have been undertaken by developer, verge onsite conditions, excavation to be undertaken by South East Water Contractor, two site visits to construct the agreed design, mains to be laid in a continual phase, site to be cleared of scaffolding, hoarding etc., all permissions regarding third party land has been agreed and all mains constructed to be laid in public highway.

If the above assumptions are incorrect, please contact your Developer Services Coordinator straight away, as additional costs will be incurred if any changes are made after the scheme has been accepted.

If any changes are to be made after the scheme has been accepted, a re-estimate/re-design will need to be undertaken and costs agreed before works are able to continue.

Based upon the information provided in your application, we have set out below the water main and services required for your project. The rates are shown in the tables below and have been taken from our published Charging Arrangements document 2025/26. Please refer to our Charging Arrangements document for more information about our charge rates, and the circumstances under which these rates are fixed. <https://wholesale.southeastwater.co.uk/about/resources/publications/our-charges/>

Self-Lay providers are also able to carry out the non- contestable element of this work

for further details on self-lay and the cost of this element refer to section 3 of this letter.

Please be advised that South East Water is unable to lay its apparatus in permeable paving, if any areas of the development will have permeable paving, please highlight the areas on the plan and contact us as soon as possible.

1.1 Mains requisition charge - Fixed requisition cost

Generic requisition without any special characteristic i.e. no variable element and no planned recalculation

Charge	Amount	
Requisition Cost: non-contestable and contestable works, including third party costs	£8,512.50	1.A
Total	£8,512.50	1.A

Administration fee: Cost of general administration of the requisition (scheduling and supervision, customer and contractor liaison, and payment(s) administration).

Requisition charge: Cost of laying the water main(s) and making the connections to our existing network.

You can find more explanations on what these charges cover and how they are calculated in our charging arrangements 2025-26.

For flats and other tall buildings, please note pressures can only be guaranteed to the ground/first floor in accordance with our Guidance for Developers. If there is a 2nd/3rd & 4th floor, booster sets/tanks are recommended to be used to ensure pressures/flows can reach the other floors. This is to be designed by the developer's M&E consultant.

1.2 Requisition charge Breakdown

A full break down is available on request

1.3 Payment Options

There are two options for payment

Option 1:

You pay the full requisition charges (1.A) upfront detailed in section 1.1 on acceptance of this quotation.

Option 2:

You can pay the requisition charge (1.A) in installments. The number of instalments are dependent on the size of your development. Under the option, the administration fee is payable at the same time as the first instalment. Please see below breakdown of payment amounts and the date payment will be required.

Please note we will not be able to commence the requisition works until the signed quotation has been returned to us and the funds have been received in our account.

Each subsequent instalment must be paid within 30 days of receipt of our invoice. A process fee of £45.00 will be added to the amount of each subsequent instalment. This option is only available to companies with no current outstanding monies owed to the company. For further details on payment options please refer to section 2.4 of the charging arrangement – Payment of Requisition charges.

Charge	Payment 1	Payment 2	Total
Administration fee	£98.00	£0.00	£98.00
Requisition charge	£2,128.13	£6,384.38	£8,512.50
Processing fee	£0.00	£45.00	£45.00
Instalment total	£2,226.13	£6,429.38	£8,655.50
Payment Date	On acceptance		

Administration fee; Cost of general administration of the requisition (scheduling and supervision, customer and contractor liaison, and payment(s) administration).

Requisition Charge; Cost of laying the water main(s) and making the connections to our existing network. You can find more explanations on what these charges cover and how they are calculated in our charging arrangements 2025-26.

2. Standard New Service Connections (25mm)

Please find below the associated charges for the new standard individual services connections required for the new site.

Plots	Connection Type	Quantity	Cost	Total Cost
N/A	A Type Single connection 25mm / 32mm	N/A	£523.00	£0.00
			Total Services cost	£0.00
			Admin Fee	£0.00
Total costs of services and Admin fees				£0.00

A type Connection charge: A fixed cost per connection without excavation and reinstatement. Connecting newly laid services to the newly laid main.

Admin fee: A charge made of lower and higher rates. The first plot is charged at £45.00 with each subsequent plot being charged at £27.00

The above connection and admin costs will need to be paid before the service connection can be called off, this can be done on a plot by plot basis or the total

3. Self-Lay Option – Non contestable works

Self-Lay Providers are able to carry out all contestable onsite works. This includes the mains laying and service connections as well as the section of the mains from the existing infrastructure to the site. Please note you would still be required to contact us regarding the connection to our existing company infrastructure although the self-lay provider would usually do this for you. Self-lay providers hold the same qualifications as our term contractors and can provide multi – utility options. The Self-lay provider would need to be registered on the Lloyds register list - please see the website below for a lists of all self-lay accredited companies - <https://www.eusr.co.uk/lloyds-register/>

Please note that no mains can be laid on site until the signed Self-lay agreement is received by SEW.

3.1 Cost for non-contestable works only, SLP to carry out connections

Charge	Amount
Non-contestable costs	£7,783.50

4.1 Cost for non-contestable works and contestable works to site boundary

Charge	Amount
Non-Contestable costs	£7,783.50
Contestable works to boundary	£729.00
Total Mains cost to site boundary	£8,512.50

Administration fee: Cost of general administration of the requisition (scheduling and supervision, customer and contractor liaison, and payment(s) administration).

Requisition charge: Cost of laying the water main(s) and making the connections to our existing network.

You can find more explanations on what these charges cover and how they are calculated in our charging arrangements 2025-26.

3.1.A Self-Lay - Meter Only or Meter & Fitting

Item	Unit	Quantity	Rate	Total
Meter set up Admin Only	Per Plot	0	£45.00	£0.00
Meter & Meter set up	Per Plot	0	£135.00	£0.00
Meter, Install & Set up	Per Plot	0	£253.00	£0.00

Please note, the above meter charges are based on standard meters only, please refer to the connections table for charges relating to larger meters.

3.1.B Self-Lay - Service connections complete by South East Water

Under 3.1B you are opting for Southeastwater to carry all associated connection works. Please see cost breakdown in section 2 (And/or section 2.1)

If you have selected the option Meter Only, the collection point is as follows:

Unit 11 Brook House, Brook House, Larkfield Trading Estate, new Hythe lane, Larkfield Kent ME20 6GN

Contact: Mark Newmarch 07974070408 - Waterlink.connections@southeastwater.co.uk

5. Infrastructure

5.1.A Infrastructure with Environmental Component

Charge Item	Charge Unit	Quantity	Charge	Total
Total Infrastructure Cost:				N/A
Total Infrastructure and Environmental Component:				N/A

Please note in addition to the infrastructure charges referred to below, sewerage infrastructure charges may also be required by your sewage supplier.

The infrastructure charge, environmental component and environmental incentive values per connection are updated each year on 1 April.

All infrastructure charges in respect of new service connections made on a developer site in a given charging year are normally charged on the basis of the charging arrangements for that charging year and the environmental component and incentive is also as set out in the charging arrangements for that charging year unless otherwise agreed.

The Total Infrastructure and Environmental Component is the value that the new water undertaker needs to pay South East Water Limited for the total connections on site, following the infrastructure payment terms set out in our published charging arrangements.

The Environmental Incentive is the value that South East Water will refund to the new water undertaker following a successful audit of the site. As set out in the environmental incentive payment terms set out in our published charging arrangements.

6. Acceptance, undertaking and payment

Once we have received the signed acceptance we will send either a Section 42 Undertaking or Self Lay Agreement depending on the option you have selected. The appropriate document will need to be signed and returned to us.

For Self-Lay acceptance, once we have received the signed Self-Lay Agreement, SEW will arrange for a source of water connection from our network to serve the new development and provide a representative to act as a liaison for any on site queries. Please note that no mains can be laid on site until the signed Self-lay agreement is received by SEW.

7. Confidentiality

The commercial and technical information included in this letter and its enclosed documents is confidential. You shall only use or copy this letter for the purpose of the requisition and you shall not disclose this information to any third party without the prior written consent of South East Water. South East Water shall be entitled to require that this third party enters into a confidentiality agreement prior to allowing the disclosure of confidential information.

8. Intellectual Property Rights

All intellectual property rights in this letter and its enclosed documents are the exclusive property of South East Water. Nothing in this letter shall grant you any right in this intellectual property whatsoever other than the right to use and copy the whole or part of this letter or its enclosed documents for the purpose of dealing with the requisition of the mains and no other purpose. You shall not be entitled to allow any other person to use or copy the whole or any part of this letter or its Appendices for any purpose whatsoever without the prior written approval of South East Water.

9. Validity Period

The estimates provided in this letter are valid for three months from the date of this letter. If the estimate is not accepted and/or the relevant security is not provided within that period South East Water reserves the right to complete an updated estimate and an admin fee will be required for this.

10. Delivery

If the works are not completed or ready to be completed within the current charging year, further charges will be applied and invoiced before commencement of works. Where phased payments have been agreed these charges will be applied to the second instalment.

Please refer to our charging document at
<https://wholesale.southeastwater.co.uk/about/resources/publications/our-charges/>

It is the Company's intention to ensure that all work undertaken is completed to the reasonable satisfaction of the customer. Where there is any aspect of the work or charges which are not satisfactory, once the work has been completed please forward your concerns in writing to the Company to enable a full review to take place. In the event that this review does not address your concerns satisfactorily, you will be able to refer the matter to the Director General of Water Services who has powers under the Water Industry Act 1991 to determine a solution to the matter.

In order for the Company to prepare our Job Packs for our Contractors please can you provide the contact for your principle contractor on site & you're Principle Designer.

Please do not hesitate to contact me if you require any further information.

Yours sincerely

Ray Jordan
Self Lay Lead
South East Water Ltd

IF YOU WISH TO PROCEED PLEASE COMPLETE AND RETURN THIS ACCEPTANCE SLIP ALONG WITH YOUR REMITTANCE.

Please Note: The estimate provided is valid for three months from the date of this letter. If the estimate is not accepted and/or the relevant security is not provided within the 3 month period, an updated estimate will be required and further fees applicable. Works should be completed within the relevant charging year. Works not completed or ready to be completed within the current charging year will incur further charges, payable before commencement of works. Please refer to our charging document at <https://wholesale.southeastwater.co.uk/about/resources/publications/our-charges/>

Dear Sir/Madam,

I/We accept your quotation dated.....and enclose payment of.....

Please confirm the option selected by placing a tick in the appropriate box.

	Option 1- Full payment for mains requisition	
	Option 2- Phased payment for mains requisition	
3.1	Self-Lay Provider - Non-Contestable SOW only	
4.1	Self-Lay Provider - Non-Contestable works to site boundary	

Meter Choices for Self-lay

3.1 a	Self-Lay - Meter Only		3.1B	Self-Lay - Meters & Fitting	
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Signed.....Date.....
.....

Name..... (Block Capitals)

The below will need to be completed by your finance department. Please submit all BACS payments using only the NARS reference number on the estimate. Failing to do so, could lead to delays with your scheme and future BACS payment being declined.

Developer/SLP – Finance department to complete

Finance Contact Name	
Contact Number	
Payee Name	
Address for Invoice	

Contact Details

Please provide the relevant site manger contact details for the site. On receipt of these we will instruct our mains laying term contractor to initiate a site start up meeting with the named representative to programme the works.

Site Contact Name:

Company Name:

Accredited Self-Lay Provider:

Phone Number:

Email Address: