

**From:** Nicholas Bennett <Nicholas.Bennett@midsussex.gov.uk>  
**Sent:** 18 August 2025 16:30:28 UTC+01:00  
**To:** "Tracie Axford" <Tracie.Axford@midsussex.gov.uk>  
**Subject:** RE: DM/25/1384 Planning for Mill Studio

Hi Tracie

The attached information does not include a completed MCS 020 form or details of the acoustic performance of the louvred screen, as far as I can tell. On this basis it is not sufficient.

Nick

**Nick Bennett – S.E.H.O.** | [Environmental Protection](#) | [Mid Sussex District Council](#) | 01444 477262

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**From:** Tracie Axford <Tracie.Axford@midsussex.gov.uk>  
**Sent:** 11 August 2025 15:20  
**To:** Nicholas Bennett <Nicholas.Bennett@midsussex.gov.uk>  
**Subject:** DM/25/1384 Planning for Mill Studio

Dear Nick

In response to your request for information on the likely noise impact of the heat pump, the applicant has supplied the information attached. Please let me know whether this information is sufficient?

Kind Regards  
Tracie

Please note that this advice is given at Officer level only and is without prejudice to the formal decision of the District Council.

Tracie Axford BSc (Hons) MSc  
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[www.midsussex.gov.uk](http://www.midsussex.gov.uk)



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**From:** Michael Woolford <[mikejwoolford@gmail.com](mailto:mikejwoolford@gmail.com)>  
**Sent:** 11 August 2025 13:42  
**To:** Tracie Axford <[Tracie.Axford@midsussex.gov.uk](mailto:Tracie.Axford@midsussex.gov.uk)>; Philip Griffiths  
<[philip@philipgriffiths.co.uk](mailto:philip@philipgriffiths.co.uk)>  
**Subject:** Fwd: FW: Planning for Mill Studio

Hello Tracie

I now have a response from the installation company, which you can see below. This includes a specification from the manufacturer on the Air Source Heat Pump, which I hope is helpful.

I should be grateful for more time to enable my architect to respond on the heritage aspect.

Kind regards

Mike

----- Forwarded message -----

**From:** Daniel White <[daniel.white@auraretrofit.co.uk](mailto:daniel.white@auraretrofit.co.uk)>  
**Date:** Mon, Aug 11, 2025 at 10:47 AM  
**Subject:** FW: Planning for Mill Studio  
**To:** Michael Woolford <[mikejwoolford@gmail.com](mailto:mikejwoolford@gmail.com)>

Hello Mr Woolford

Please see email below from the manager which was emailed out.

Kind Regards

Daniel

**DANIEL WHITE**

Customer Services Advisor

 02392 252171

 [daniel.white@auraretrofit.co.uk](mailto:daniel.white@auraretrofit.co.uk)

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**From:** Ellie-Mae Clark <[ellie-mae.clark@auraretrofit.co.uk](mailto:ellie-mae.clark@auraretrofit.co.uk)>  
**Sent:** Monday, August 11, 2025 10:36 AM  
**To:** Daniel White <[daniel.white@auraretrofit.co.uk](mailto:daniel.white@auraretrofit.co.uk)>  
**Subject:** FW: Planning for Mill Studio

**From:** Ellie-Mae Clark <[ellie-mae.clark@auraretrofit.co.uk](mailto:ellie-mae.clark@auraretrofit.co.uk)>  
**Sent:** 17 July 2025 10:45  
**To:** [mikejwoolford@gmail.com](mailto:mikejwoolford@gmail.com)  
**Subject:** Re: Planning for Mill Studio

Good morning, Mr Woolford,

I apologise for the delay in response; your email was directed to our spam unfortunately.

Thank you for your enquiry regarding the installation of the Air Source Heat Pump at your property. As a business we do not complete planning applications or work with Local Authorities to manage planning applications/sound/noise assessments. When we installed your ASHP in January, we notified you that you would be responsible for an application or any retrospective application. I have attached a copy of the 'Scope of works for your information.

Please also find attached the technical data sheet for the heat pump you have installed. This shows the sound power levels that you may need to include on your application. You should already have a copy of this on file from our previous correspondence

It is worth noting that the planning and Permitted Development legislation was loosened in May 2025 and the requirements around some permitted development rights were relaxed. This was a retrospective change for existing ASHPs as well as new installations so you may find that permission is now met if it was not previously.

I trust the above clarifies our position and hope that helps.

Best wishes,

**ELLIE-MAE CLARK**

Logistics and Planning Manager

02392 252171

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