

From: planninginfo@midsussex.gov.uk <planninginfo@midsussex.gov.uk>
Sent: 26 February 2026 09:26:25 UTC+00:00
To: "Stefan Galyas" <stefan.galyas@midsussex.gov.uk>
Subject: Mid Sussex DC - Online Register - Comments for Planning Application
DM/26/0274

Comments summary

Dear Sir/Madam,

Planning Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 26/02/2026 9:26 AM.

Application Summary

Address:	Mcdonalds Drive Thru And Restaurant Civic Way Burgess Hill West Sussex RH15 9AR
Proposal:	Variation to condition 14 of BH.134.94 to extend the trading hours from 07:00- 23:00, seven days a week to 06:00-00:00, seven days a week.
Case Officer:	Stefan Galyas

[Click for further information](#)

Customer Details

Address:	68 Station Road Burgess Hill
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Comments Details

Commenter Type:	Neighbour or general public
Stance:	Customer objects to the Planning Application
Reasons for comment:	
Comments:	I am a nearby resident and I strongly object to the proposed extension of opening hours for the McDonald's from 7am-11pm to 6am-midnight. The existing hours already create a significant and ongoing nuisance for neighbouring homes. Extending them further would worsen noise, disturbance, and loss of peace in what is a residential area.

Throughout the day and evening there is constant vehicle noise from engines idling, revving, and cars queuing in the drive-through. Delivery vehicles arrive at unsociable hours, and customers frequently loiter in the car park and engage in antisocial behaviour. Litter from McDonald's packaging is regularly left in surrounding streets and green spaces, which directly affects the local environment.

From my home and garden I can clearly hear the drive-through ordering system and customer activity, and there is often a smell of cooking and food. This makes it difficult to use my garden or enjoy my home peacefully, particularly in the early morning and late evening when background noise would otherwise be low.

Allowing opening from 6am would introduce disturbance at a time when residents reasonably expect quiet, and extending to midnight would prolong evening disruption, vehicle movements, and associated noise. The cumulative impact on residential neighbours would be unacceptable.

Given the current level of disturbance under the existing hours, I ask that the council refuse the application.

In fact, I request that the council reduce the permitted opening hours, rather than extend them, given the drive-through's close proximity to residential properties and the ongoing level of disturbance experienced by nearby residents.

The proposal is not suitable for its location and would further harm the living conditions of nearby residents through increased noise, odour, litter, and traffic activity.

Kind regards