

From: planninginfo@midsussex.gov.uk <planninginfo@midsussex.gov.uk>
Sent: 13 January 2026 21:43:32 UTC+00:00
To: "Hamish Evans" <hamish.evans@midsussex.gov.uk>
Subject: Mid Sussex DC - Online Register - Comments for Planning Application
DM/25/3273

Comments summary

Dear Sir/Madam,

Planning Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 13/01/2026 9:43 PM.

Application Summary

Address:	The Garden Room 2 Kleinwort Close Haywards Heath West Sussex RH16 4XG
Proposal:	Retrospective planning permission for continued use of premises as a Children's Nursery (Use Class E f))
Case Officer:	Hamish Evans

[Click for further information](#)

Customer Details

Address: Downlands Cottage Bolnore Farm Lane Haywards heath

Comments Details

Commenter Type:	Neighbour or general public
Stance:	Customer made comments neither objecting to or supporting the Planning Application

Reasons for comment:

Comments: My property directly backs onto the nursery site. When the children are indoors there is no issue; however, when they are outside, they are only a few feet away from my garden wall. My home office is located at this boundary, and I have lived and worked from this property for 23 years.
As someone who works from home full-time, I am now having to contend with sustained levels of noise for several hours each weekday (more so in warmer, dry weather, of course), including

loud shouting, crying, screaming and repeated banging of objects. While I fully appreciate and accept that children will make noise and enjoy outdoor play, the current level and nature of the noise is intrusive and disruptive in a residential setting and materially affects my ability to work.

The impact is such that I frequently have to abandon client Teams calls, even with doors closed, as the noise is clearly audible to colleagues and clients. This is unprofessional and incredibly frustrating for me. I do not believe it is reasonable that my business should suffer, having operated peacefully from this location for over two decades.

I would not oppose the application if suitable measures were put in place to ensure the nursery operates in a way that is respectful of neighbouring residential properties, particularly those occupied during the day, including myself and residents of the retirement homes on the opposite side of my garden (who incidentally purchased their homes for their quiet setting). The original application from Age UK when the facility was built was for it be in use a few days a week for gardening projects. Had an application for change of use been sought at the time we could have ironed out these issues without disruption. I am confident that the nursery and local residents could coexist with appropriate guidelines and controls to minimise outdoor noise and manage activities near residential boundaries.

For context, I have attempted to contact Kiddie Capers' head office on three occasions to seek a constructive and mutual understanding, but have not received any acknowledgement. I feel this lack of engagement is not in keeping with the spirit of community consultation.

I also hold a number of voice recordings that demonstrate the level of noise experienced when children are outside, which I would be happy to provide if required.

In summary, my concern is not with the existence of the nursery itself, but with the absence of boundaries or mitigation measures to control outdoor noise. I would support the application if conditions were imposed to ensure noise containment and protect the reasonable amenity of neighbouring residents and businesses.

Kind regards