

HEARNS (SPECIALISED) JOINERY LIMITED



Home Farm
Dukes Road
Newdigate
Surrey. RH5 5BY

25 August 2026

Mr & Mrs Hatcher

sophie.hatcher@me.com

Dear Mr & Mrs Hatcher

RE: The Old Rectory

Thank you for enquiry regarding replacement & refurbishment of sliding sash windows & casement windows.

During my visit I noted that front & side elevations are in need of replacement due to the poor condition and rot. To take the windows out and patch in pieces to make good is a waste of time and not at all cost effective as in 4-5 years time the process will need repeating on a different part of the window.

I have experience of this as I've been at this for 45 years, for the last 40 years I changed my methods as windows I had patched in then needed replacing, this happened on 3 or 4 occasions.

We provide traditional joinery using my vast experience along with some of the newer methods like weatherseal, double glazing & thin glazing bar construction. With this knowledge and our skills we can make new windows look exactly the same as the existing from your drive and the Heritage house you have will benefit as it will all keep in better condition as any damp and excessive draughts will be dealt with.

In my view, you would be better to replace the windows and do the job properly to help preserve the rest of the house from the start rather than do an inferior job that will need addressing again in a few years.

So, to summarise, I suggest that you replace like for like using the more modern methods, any windows that are in need of repair.

I am more than happy to price for any replacement joinery but I am not interested in time wasting repairs & bodging.

If I can be of any more assistance, please do not hesitate to contact me.

Regards