

From: planninginfo@midsussex.gov.uk <planninginfo@midsussex.gov.uk>
Sent: 04 August 2026 21:06:41 UTC+01:00
To: "Deborah Lynn" <deborah.lynn@midsussex.gov.uk>
Subject: Mid Sussex DC - Online Register - Comments for Planning Application
DM/26/1860

Comments summary

Dear Sir/Madam,

Planning Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 04/08/2026 9:06 PM.

Application Summary

Address:	Pavement Adj To 41 London Road East Grinstead West Sussex RH19 1AW
Proposal:	Proposed installation of 1no. new BT Street Hub, incorporating 2no. digital 75" LCD advert screens, and 1no. associated BT Phone Kiosk removal.
Case Officer:	Deborah Lynn

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Customer Details

Address: Flat 2 43A London Road East Grinstead

Comments Details

Commenter Type:	Neighbour or general public
Stance:	Customer objects to the Planning Application
Reasons for comment:	
Comments:	I would like to object to the proposed BT Street Hub with the 75-inch digital advertising screen. I live directly above the shop where this is proposed to be installed, so the screen would be directly outside my window. I am very concerned about the impact this would have on my home and quality of life.

The existing phone box has never caused any problems, but replacing it with a large, bright digital advertising screen is a completely different situation. Having changing adverts and a bright illuminated screen so close to my home would be intrusive, especially during the evenings and in the winter months when it gets dark earlier. I am worried about the light shining into my flat and the constant movement from changing advertisements. My home should be somewhere I can relax, and I don't believe this proposal would allow that.

I am also concerned about the visual impact. A large digital advertising screen would look completely out of place and would create unnecessary street clutter. It would be far more noticeable than the existing phone box and would make the area feel more commercial.

Another concern is the extra disturbance it could bring. A Street Hub may encourage people to stop outside my home, creating more noise and disruption for those of us who live above the shops.

I understand the need to improve communication services, but I don't believe this proposal has properly considered the people who actually live next to it. Mid Sussex planning policies say that development should protect the amenity of existing residents and be appropriate for its surroundings. In my opinion, placing a large illuminated advertising screen directly outside residential windows does not achieve this.

For these reasons, I respectfully ask Mid Sussex District Council to refuse this application. I hope the Council will give proper consideration to the impact this proposal would have on the residents who live immediately next to it, particularly those of us whose homes would be directly affected every day.

Kind regards