

Peter Davies

From: [REDACTED]
Sent: 24 February 2026 14:12
To: planninginfo
Subject: Application No: DM/26/0274. Plans to extend the opening hours of McDonalds Drive Thru and Restaurant, Civic Way, Burgess Hill.

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I am writing to comment on the above Planning Application.

Extending the opening hours at both ends of the day is likely to significantly increase the noise, smells, disturbance and light pollution from the Drive Thru/Restaurant which will negatively impact the quality of life for neighbours.

I am particularly concerned about the impact of noise, smells and disturbance during the warmer summer months when the windows of surrounding residential properties are likely to be open. The noise of opening up at 07:00 is very obvious and bringing this forward by an hour is not a socially acceptable move. The noise of car engines and of the voices of both customers and the McDonalds employee, who use a microphone when checking the order, will impact the surrounding residential area and the well being of neighbours.

By closing at 00:00, many of those coming out of pubs closing at 23:00, are likely to be drawn to congregate at an open McDonalds whether to order food and drink or just as a meeting place. Again, this is likely to cause unacceptable levels of noise and disturbance on what I would imagine will become regular events. The police are already well aware of anti social behaviour taking place in car parks close to McDonalds and it will be interesting to hear their comments on the planning application.

Presumably McDonalds anticipates benefiting economically from these changes which will certainly not be of any discernible benefit to those of us living nearby.

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