

**From:** planninginfo@midsussex.gov.uk <planninginfo@midsussex.gov.uk>  
**Sent:** 11 November 2025 18:12:13 UTC+00:00  
**To:** "Catherine Cardin" <Catherine.Cardin@midsussex.gov.uk>  
**Subject:** Mid Sussex DC - Online Register - Comments for Planning Application  
DM/25/2673

## Comments summary

Dear Sir/Madam,

Planning Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 11/11/2025 6:12 PM.

### Application Summary

|               |                                                                                |
|---------------|--------------------------------------------------------------------------------|
| Address:      | Pavement Adj To Waitrose 6 Clair Road Haywards Heath West Sussex RH16 3DP      |
| Proposal:     | The installation of 1no. BT Street Hub and removal of associated BT payphones. |
| Case Officer: | Catherine Cardin                                                               |

[Click for further information](#)

### Customer Details

|          |                                 |
|----------|---------------------------------|
| Address: | 11 Lucastes Road Haywards Heath |
|----------|---------------------------------|

### Comments Details

|                 |                                              |
|-----------------|----------------------------------------------|
| Commenter Type: | Neighbour or general public                  |
| Stance:         | Customer objects to the Planning Application |

Reasons for comment:

|           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
|-----------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Comments: | <p>I object to the proposed "street hub" in the currently proposed location. There are four reasons of my objections.</p> <p>1. Obstruction to pedestrians on the footway. The footway is primarily there for the safe passage of pedestrians, including those with mobility issues, the introduction of what is practically an advertisement board spread across half of the useable width of the footway (within the highway boundary) is not suitable. BT should look to secure their private infrastructure outside of the public highway.</p> |
|-----------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

2. Obstruction to buses. From the render, it appears that the proposed "street hub" is located less than 2 foot from the kerbline at the bus stop, where the body of buses will overrun the kerb as they turn out of the bus stop, which is introducing an obstruction to buses for no reason, other locations would be better suited.

3. The orientation of the proposed "street hub" would result in a large blind spot for drivers, directly over the pedestrian crossing at the roundabout. Pointlessly introducing additional risk to pedestrians, and others using the crossing such as those with mobility issues.

4. Perrymount Road is included within the Mid Sussex LCWIP. It is proposed that Perrymount Road will gain cycling infrastructure, which would likely involve highway space reallocation, as well as action to reduce street clutter. The introduction of additional private infrastructure along the proposed corridors will result in additional complexities and cost at a later date, which may result in schemes being undeliverable over cost or complexity.

As such for all reasons above, the council should decline the application, and BT should seek alternative locations which don't cause the issues as specified.

In addition the application states removal of payphones, but there is nothing in the application documents about this, and also the application states Clair Road, but this is on Perrymount Road.

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Kind regards