

From: planninginfo@midsussex.gov.uk <planninginfo@midsussex.gov.uk>
Sent: 30 November 2025 09:41:07 UTC+00:00
To: "Deborah Lynn" <deborah.lynn@midsussex.gov.uk>
Subject: Mid Sussex DC - Online Register - Comments for Planning Application
DM/25/2671

Comments summary

Dear Sir/Madam,

Planning Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 30/11/2025 9:41 AM.

Application Summary

Address:	Telephone Box Church Walk Burgess Hill West Sussex
Proposal:	The installation of 1no. BT Street Hub and removal of associated BT payphones.
Case Officer:	Deborah Lynn

[Click for further information](#)

Customer Details

Address:	3 Valebridge Road Worlds End Burgess Hill
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Comments Details

Commenter Type:	Neighbour or general public
Stance:	Customer objects to the Planning Application
Reasons for comment:	
Comments:	Many councils around the country are rejecting these hub units and I would urge MSDC to follow suit, for many reasons. They clutter the pavement obstructing the pedestrian traffic, and their size would represent an incongruous addition to the character of the market town street scene. They would potentially encourage antisocial behaviour, not just vandalism which many of them are suffering from but groups of kids hanging around using the free calls/surfing options. This is very intimidating, and Burgess Hill already has an issue with teenage anti social

behaviour.

Older generations would have no clue that this hub was anything more than an advertising board anyway I imagine.

Most people are responsible enough to be able to manage going to the shops and getting home again without needing any emergency charging or free wifi/calls, we've coped for many many years without this, so that isn't a reason to install a hub.

These units kick out radiation, where are the reports on ruling out this technology drive, raising radiation levels all around us, not being the cause of the MASSIVE rise in cancer levels, including in children, they're not only getting more cancer, they're getting cancers that haven't been seen before in children. This should be ruled out first before further radiating units are allowed to be installed. There are many cases now of children receiving cancer diagnosis in clusters following the installation of a radiating units/towers being installed by their schools.

Why is there this push on technology but no push on public toilets, rejuvenating the town, making it a pleasant and enticing place to visit. This unit will bring no benefit or enrichment to our crumbling town.

These units are intrusive advertising and are LEDs which are dangerous, they flicker, though imperceptible, this flicker causes the eyes to constantly adjust, imperceptible light flicker from LEDs can lead to headaches, visual fatigue, migraines, and, ultimately, to hormone disruption, because of stress on the hypothalamus/pituitary glands.

By BTs own admission, these units are monitoring stations, they have the ability to block certain numbers, which might be blocking the wrong numbers (clearly happens as they have a process to correct this) and monitoring foot fall...where does this monitoring end?

People don't want China level monitoring and that's where this is all leading, people want convenience and these units are being installed under the guise of convenience, but if people knew where it is really all leading they would be concerned.

On these grounds and many more, I would urge MSDC to do as other councils are doing, and reject this application. Many thanks.

Kind regards